



राष्ट्रिय मानव अधिकार आयोग

National Human Rights Commission

केन्द्रिय कार्यालय, Central Office

हरिहर भवन, पुल्चोक, ललितपुर, HariharBhawan, Pulchowk, Lalitpur, Nepal



प.सं.
च. नं.

Press Release

March 14, 2013

Context: International Consumers Rights Day, March 15 2013

NHRC Urges Protection of Consumers' Human Rights and Justice

Despite the fact that there have been Acts, Laws and Action Plans regarding the production of food products, storage and distribution in order to ensure human rights and justice of consumers in the country, the truth has been surfaced through a number of studies and monitoring that their implementation in practical term has been a far off dream.

In this regard, the United Nations Guidelines on Consumer Protection -1999 and the Protection and Promotion of Human Rights of Consumers and Monitoring Guidelines – 2068 (2012 AD) endorsed by the Commission have also duly incorporated the issues regarding the protection of human rights of consumers within their jurisdiction.

The major challenges lying ahead in the country are ineffective implementation of the policies concerning the well-being of the consumers and besides, the consumers are deliberately defrauded in every step they take while making daily purchase. Likewise, they are not provided with quality production in time and in uncomplicated manner. The consumers feel that they have fallen the prey of widespread injustice due to the adulterated food supply, unhealthy food stuffs, inferior education and health services, irregular drinking water supply, implacable power-cut and faulty transport services in the country.

The issues concerning health, education, information, choice, hearing and compensation are related to the protection of human rights and justice delivery to consumers. The Government, in particular, ought to be exceptionally active and conscious to address such issues related to public concern. Similarly, the collaborated efforts inculcated from the side of the policy making bodies, consumer rights related organizations and agencies and conscious citizens can help deliver justice.

The Commission, therefore, urges the Government including all the concerned parties associated with the protection of consumer rights and justice to sincerely fulfill their responsibilities to take legal action against those who play with public health and their occupation for justice delivery.

Bed Prasad Bhattarai
Acting Secretary